

Subject: Abu Dhabi Ports Working Hours During the Holy Month of Ramadan

Dear Valued Customers,

Abu Dhabi Ports would like to take this opportunity to extend its sincere wishes on the Holy Month of Ramadan. On this occasion we would like to notify you Abu Dhabi Ports working hours during Ramadan are as follows:

Iftar and Suhoor Break			
lftar	1800 – 2100 Hrs.	- All Ports operations will cease	
Suhoor	0430 – 0530 Hrs.	- Vessels berthing and un-berthing will continue as normal	

Port Location	Department	Timing
All Ports	Office Working Hours	- 0900 to 1600 Hrs.
	Documentation Section	 - 0800 – 1700 Hrs. (Monday – Friday) - 0800 – 15:00 Hrs. (Saturday) - Sunday Holiday
Mina Zayed & Free Port	Vessel Operations	 0700 – 1300 Hrs. (Normal Shift) 1300 – 0700 Hrs. (Overtime) (Iftar break 1800 – 2100 Hrs.) (Suhoor break 0430 – 0530 Hrs.)
	Delivery & Yard	24 hours normal shift (except Iftar and Suhoor break)Sunday 24 hours Over time.
	Documentation Section	 - 0800 – 1700 Hrs. (Monday – Friday) - 0800 – 15:00 Hrs. (Saturday) - Sunday Holiday
Musaffah Port & Al Dhafra Region Ports	Vessel Operations	 0700 – 1300 Hrs. (Normal Shift) 1300 – 0700 Hrs. (Overtime) (Iftar break 1800 – 2100 Hrs.) (Suhoor break 0430 – 0530 Hrs.)
	Delivery & Yard	24 hours normal shift (except Iftar and Suhoor break)Sunday 24 hours Over time.
Khalifa Port (Non-	Documentation Section	 0900 – 1500 Hrs. (Saturday to Thursday) 0800 – 1200 Hrs. (Friday) Sunday Holiday
Container Business)	General Cargo Terminal (Vessel Operations)	 0700 – 1300 Hrs. (Normal Shift) 1300 – 0700 Hrs. (Overtime)
	Delivery & Yard CFS Operation	 24 hours normal shift (except Iftar and Suhoor break) Sunday 24 hours Over time. 0700 – 1300 Hrs. (Normal Shift)
		- 1300 – 1700 Hrs. (Overtime)



Please note that all services provided during overtime hours and or holidays will be charged in accordance with the Abu Dhabi Ports publicly declared tariff.

If you require any further clarification and or assistance, please feel free to contact customer services on email ports.customer@adports.ae or toll-free number 800 10 20 30

For Abu Dhabi Ports

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