

# **GAC Hong Kong Shipping Services**

### Delivering dedicated services in Hong Kong and South China

With offices in Hong Kong and Shenzhen, GAC Hong Kong's coverage extends to South China, particularly the manufacturing centres of Shenzhen and other parts of the Guangzhou province and Pearl River Delta. We have the experience and understanding of how business works in this major import/export hub.

Established in 1974, we draw on our extensive local knowledge and the global resources of the GAC Group to provide ship agency services to a diverse range of vessels such as tankers, dry bulk, breakbulk, container and cruise in Hong Kong and South China.



### Giving our customers only the best — in service, quality and safety

GAC Group represents the interests of more than 3,500 principals globally and handles more than 96,000 shipping jobs annually. In Hong Kong and South China, we draw on the Group's global experience and resources and combine it with in-depth local market knowledge to deliver your strategy.

### 24/7 customer support

With a dedicated team assigned to each account, customers are always assured of prompt assistance for all their needs. Whether it's a request for delivery updates, cargo movement, or emergency support, GAC is available round-the-clock. We keep owners/operators/charterers informed of their vessel and cargo status throughout the port call.

### Time and cost efficiency

Besides possessing local know-how, GAC has established strong relationships with the relevant local authorities and contacts in the regional shipping communities to provide prompt turnaround for vessels in any situation. With GAC's strong local

purchasing power, savings in port expenses can often be negotiated while delivering the same high quality services.

### **Ethics and compliance**

At GAC, we know our clients demand total peace of mind. That is why we place a lot of emphasis on quality, safety, compliance, honesty and transparency in everything we do. Our operations are in full adherence to the Group's strict compliance and ethics procedures – underpinned by the GAC Code of Ethics and Quality, Health, Safety, Security & Environment (HSSE) policies.

#### **Specialist services**

Putting our customers first, our specialist services can be tailored to meet your requirements:

- Ship agency
- Bunker fuels
- Protective agency
- Husbandry
- Ship spares logistics
- Offshore support



We manage all types of port call and provide customers in diverse sectors with our comprehensive range of shipping services.



### Ports covered



## We spare no efforts in meeting your shipping requirements



#### **About the GAC Group**

GAC Group is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, the privately-owned group employs over 9,000 people in more than 300 offices worldwide.

### The GAC Hong Kong advantage

- Professional and experienced team
- Network, resources, expertise and infrastructure to support operations on a local, regional or global scale
- GAC Hong Kong as your single contact point for access to all ports in South China through our operations office in Shenzhen
- Convenience of paying South China port charges through Hong Kong
- Established relationships with local authorities and contacts with regional shipping communities
- · Round-the-clock service and support
- Commitment to stringent quality and safety standards



Proven track record, local expertise and global muscle to meet our clients' highest standards.

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