

## GAC Malaysia Shipping Services

Complete shipping services to keep your business moving

Malaysia is a growing industrialised economic power in Southeast Asia and a key market for international and national shipping.

GAC Malaysia is your local strategic partner at the country's ports and terminals. Since 1994, we have combined unmatched local know-how with the global reach and resources of the GAC Group to deliver results that contribute to your bottom line. Our excellent relations with local authorities ensure prompt turnaround of vessels in ports and the resolution of any problems or discrepancies that may arise.



### Giving our customers only the best — in service, quality and safety

GAC Group represents the interests of more than 3,500 principals globally and handles more than 96,000 shipping jobs annually. In Malaysia, we draw on the Group's global experience and resources and combine it with in-depth local market knowledge to deliver your strategy. Whether it's a request for port calls or emergency support, a dedicated team is assigned to each account to provide assistance round-the-clock.

#### **Complete portfolio of services**

GAC Malaysia's comprehensive range of shipping services includes competitivelypriced professional ship agency, husbandry services, bunker supply, offshore agency, dry docking support, vessel lay-up assistance, ship-to-ship transfer support and more. We also offer other marine related services such as logistics, spares coordination and ship broking.

#### Fast and efficient turnaround

Our customers enjoy quick turnaround for all port calls and prompt response to all inquiries and can benefit from a raft of value added services delivered by our proactive personnel. GAC Malaysia's fast and efficient operations, supported by our detailed knowledge of local regulations, help you drive down or eliminate extra costs for entry or sailing of vessels at subsequent ports.

#### **Up-to-date information**

Updated information is provided by the GAC Malaysia team to meet the needs of tramp vessel operators and charterers in their planning and fixture stages. These include port conditions, port charges, navigation rules, anti-pollution and security regulations. We also conduct market scanning and publish weekly reports on cargo lifting activities for petroleum, chemicals, palm oil and certain bulk cargoes. This is in addition to our regular reports on vessel line-up and berthing prospects.

We manage all types of port calls and provide customers in

diverse sectors with our comprehensive range of shipping services.



## The highest standards of quality, business ethics and safety drive everything we do

The GAC Group insists on quality, safety, compliance, honesty and transparency in all our activities.

#### **Professionalism and safety**

We are committed to providing costefficient and professional services in full compliance with Health, Safety, Security and Environment (HSSE) practices.

Compliance and ethics The GAC Group's strict compliance and ethics policies include the GAC Code of Ethics, Anti-Corruption and Bribery Policy, Whistleblowing Policy, Sanctions Policy and Quality Policy.

#### Quality assurance

The quest for quality is never-ending. Every day, we strive to further develop and improve our range of services. Our offices are ISO9001 certified.



# Serving you at all major ports throughout Malaysia



#### About the GAC Group

GAC Group is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, the privately-owned group employs over 9,000 people in more than 300 offices worldwide.

#### The GAC Malaysia advantage

- Professional and experienced team
- Network, resources, expertise and infrastructure to support operations on a local, regional or global scale
- Round-the-clock service and support
- Established relationships with local authorities and contacts with regional shipping communities
- Commitment to stringent quality and safety standards



Proven track record, local expertise and global muscle to meet our clients' highest standards.



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