



# Discover the World of GAC Greece

January 2025



Delivering your strategy.

# Global Snapshot







# Your Partner that Delivers Value for Growth

- Dedicated to delivering all your shipping, logistics and marine services needs globally since 1956
- Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help you achieve business growth
- GAC's brand promise "Delivering your strategy." pledges to put our customers' ambitions and strategic targets at the heart of everything we do

**>300**

offices

**>50**

countries

**>7,500**

dedicated professionals





# Worldwide Network

## Americas

- Bahamas
- Brazil
- Guyana
- Panama
- Trinidad & Tobago
- Uruguay
- USA

## Africa

- Angola
- Benin
- Egypt
- Ghana
- Ivory Coast
- Kenya
- Namibia
- Nigeria
- Senegal
- South Africa
- Tanzania
- Togo

## Europe

- Belgium
- Cyprus
- Denmark
- Finland
- Germany
- Gibraltar
- Greece
- Ireland
- Netherlands
- Norway
- Poland
- Spain
- Sweden
- Turkey
- United Kingdom

## Middle East

- Abu Dhabi
- Bahrain
- Dubai
- Fujairah
- Iraq
- Jordan
- Kuwait
- Oman
- Qatar
- Ras Al Khaimah
- Saudi Arabia
- Sharjah
- Yemen

## Asia Pacific & Indian Subcontinent

- Australia
- Bangladesh
- China
- Hong Kong
- India
- Indonesia
- Japan
- Pakistan
- South Korea
- Sri Lanka
- Malaysia
- New Zealand
- Philippines
- Singapore
- Taiwan
- Thailand
- Vietnam

Headquartered in Dubai, with regional offices in Houston, Dubai and Singapore

Note: The ability to undertake work in relation to these territories is based on the applicable sanctions as at the date of the request received.

# Sustainability



- “Adapt, innovate and reduce” is GAC’s strategic response to business challenges of the 21<sup>st</sup> century
- We want to do well and do good to make the world better, safer, cleaner and greener. This philosophy is at the heart of GAC’s commitment to sustainability, reflected in the GAC’s spirit as well as our Group Ethics, Compliance, and Health, Safety, Security and Environment (HSSE) policies
- The Group’s Roadmap to Sustainability sets established standards in line with the United Nations Sustainable Development Goals (SDGs)
- Our sustainability goals cover three main areas: economic, environmental and social
- We aim to be Net Zero Carbon by 2050 in our operations and will work with our stakeholders to achieve the same



6 SDGs where GAC  
can make the most  
positive impact have  
been identified



# Ethical & Compliant

- Formalised approach underpinned by GAC Code of Ethics and GAC Spirit
- Key policies:
  - Anti-Corruption & Bribery
  - Anti-Money Laundering
  - Sanctions
  - Health, Safety, Security & Environment (HSSE) etc
- Full compliance with anti-corruption regulations such as US Foreign Corrupt Practices Act (FCPA) and the UK Bribery Act 2010



Committed to ensuring  
compliance, honesty and  
transparency in everything we do



# Strong HSSE Policy

- Good HSSE management is essential to the well-being of our employees, their families, customers and all GAC's stakeholders
- Our attitudes, actions, processes and equipment reflect our group-wide commitment
- Robust HSSE Management Systems prevent HSSE-related incidents and reduce their impact
- Continuous training and active feedback for improvement



Our commitment to HSSE is based on constant vigilance and attention to details



# Digital GAC



- In-house technical competence to integrate with the fast-growing digital world
- Modern operational applications to support GAC core businesses such as freight, ship agency, warehousing etc
- Possibility to quickly adapt to changes or unique demands
- GAC digital platforms focus on:
  - Making decisions based on facts
  - Easy to connect to our customers
  - Share data with our peers in the ecosystem
  - Collecting and analysing sensor data
  - Well maintained IT-systems



Effective, customised  
proprietary IT systems to  
meet customers' requirements



# Judged & Won

Industry accolades received in 2019 - 2024



Award	Winning Category
Logistics Middle East Awards 2019	Breakbulk Operator of the Year
ShipTek Maritime Awards 2019	Best Ship Agency
The Maritime Standard Awards 2019	Ship Agency of the Year
The Maritime Standard Awards 2020	Ship Agency of the Year
ShipTek International Awards 2021	Best Ship Agency
The Maritime Standard Awards 2021	Special Award for Exemplary Response to COVID-19
The Maritime Standard Awards 2021	Transportation & Logistics
Logistics Middle East Awards 2022	FMCG Supply Chain of the Year
The Maritime Standard Awards 2022	Transportation & Logistics
ShipTek International Awards 2023	Best Shipping Agency
Safety4Sea Crew Welfare Awards 2023	Crew Welfare Service Provider
The Maritime Standard Awards 2023	Ship Agency of the Year
The Maritime Standard Awards 2024	Ship Agency of the Year





# The World of GAC Services

## Shipping



Bunker  
Fuels



Canal & Straits  
Transits



D/A  
Management



Hub  
Agency



Hull  
Cleaning



Husbandry  
Services



Launch  
Services



Maritime  
Training



Protecting  
Agency



Ship  
Agency

## Logistics



Contract  
Logistics



Freight  
Services



Land  
Transportation



Project  
Logistics



Ship Spares  
Logistics



Supply Chain  
Management



International  
Moving

## Marine



Offshore  
Support



Rig Moving  
Operations



Tug & Barge  
Operations



**GAC Greece**





# Local Knowledge

- Established since 1986, GAC Greece operates from four offices in Piraeus, Athens, Thessaloniki & Alexandroupolis, covering all ports and terminals and offering a uniquely customisable range of shipping, logistics and marine services
- Compliance and quality are at the heart of our operations:
  - AEO & TRACE certified
  - ISO 9001:2015 certified
  - FCPA / UK Bribery Act compliant
  - IATA Cargo Agent
  - Strong emphasis on HSSE and Ethics & Anti-Corruption & Bribery, Anti-Money Laundering, Sanctions, Data Privacy Policies





# Ship Agency

- Complete coverage of ports and terminals throughout the country
- Full range of ship agency services for today's maritime operations
- Comprehensive range of ship agency services for all kinds of vessels, from container ships, bulk cargo carriers, Ro-Ro vessels and tankers to cruise liners and superyachts; and all cargo types from grains, cement, steel, minerals to crude, LNG, LPG and chemicals
- Flexible and efficient services including inward/outward port clearance, ship supply, cargo brokerage, ship-to-ship operations (where permissible in Greek waters) and more
- 24/7 support with voyage/operations monitoring
- Provision of latest information on local ports



A global leader  
representing

**>3,500**  
Principals

Handling  
as many as

**>101,000**  
Jobs annually

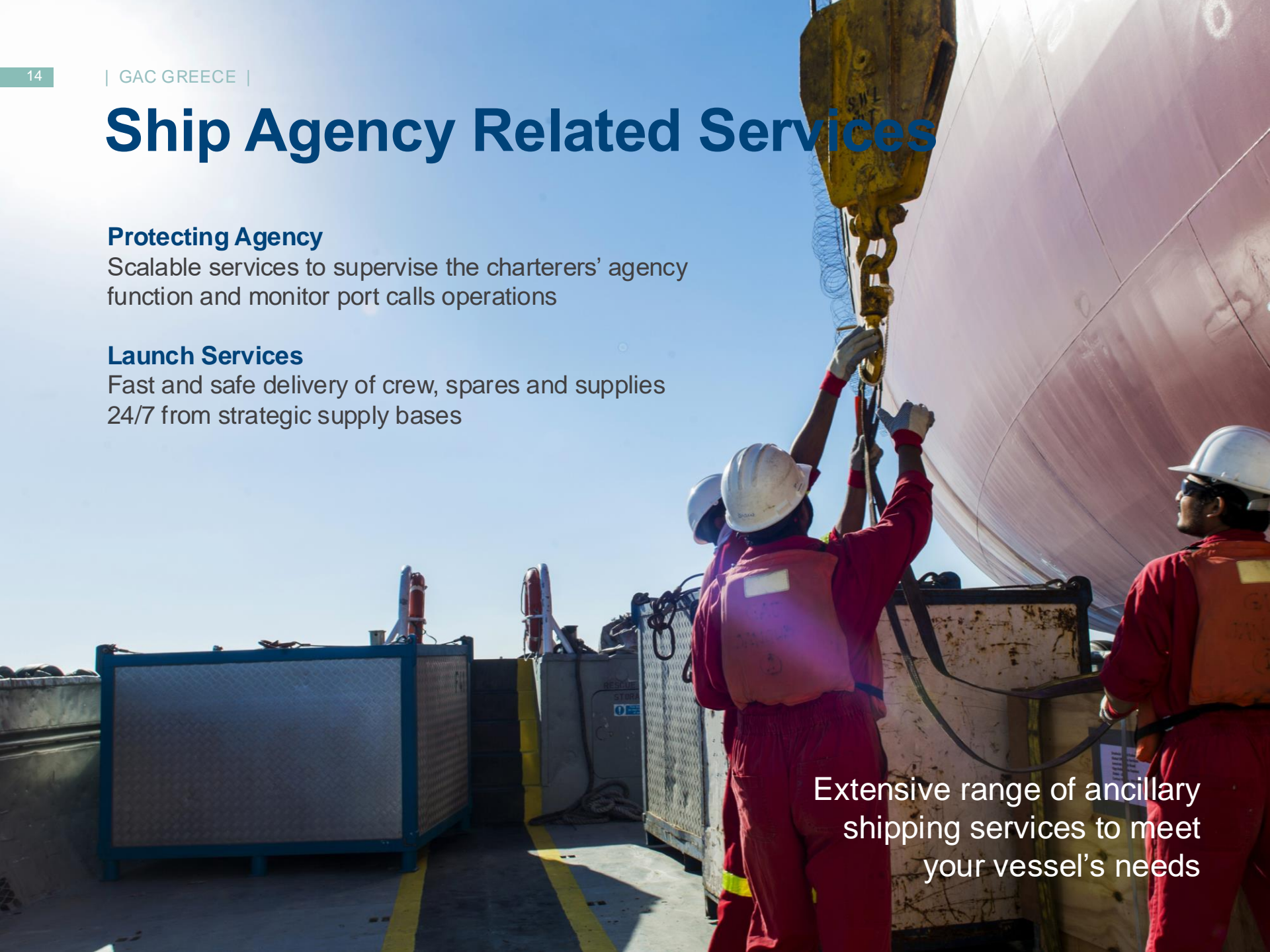
# Ship Agency Related Services

## Protecting Agency

Scalable services to supervise the charterers' agency function and monitor port calls operations

## Launch Services

Fast and safe delivery of crew, spares and supplies 24/7 from strategic supply bases



Extensive range of ancillary shipping services to meet your vessel's needs





# Husbandry Services

- Takes care of all your vessel's needs at global ports and terminals for fast turnaround
- From cash to master and crew welfare to delivery of fuel, provisions, spares and more
- Excellent relations with suppliers and port & immigration authorities globally
- Centralised co-ordination, single invoice and standardised rates simplifying administration
- Efficient reporting on daily port operations and expenses to meet principals' requirements



Everything your vessel needs  
– at global, menu-based rates  
via a 24/7 co-ordination centre

# Personnel Logistics



- Meet & greet services on arrival/departure at approved immigration points in Greece
- Assistance with immigration formalities, baggage claims, accommodation and transportation
- Provision of useful information including emergency contacts
- Transportation with the highest standards of safety
- Safe embarkation/ disembarkation of crew whether at port or offshore
- Medical emergency assistance with formalities, hospital care, evacuation and repatriation

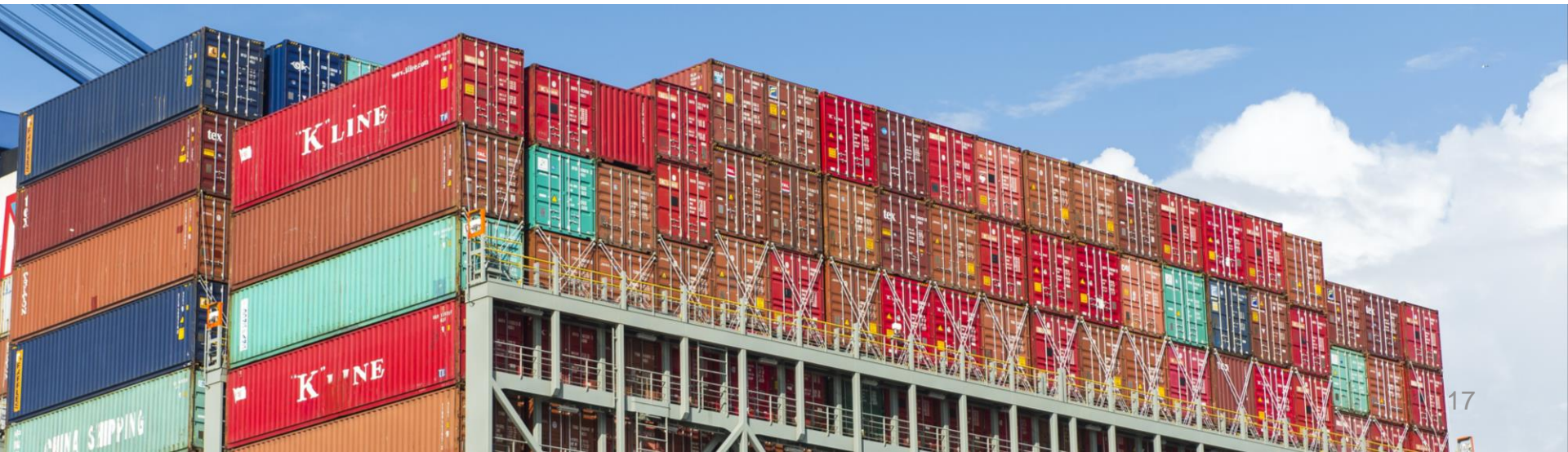


24/7 service and support for  
crew and visitors

# Liner Agency



- Liner agents with vast experience in container services
- Strong presence in the Greek market
- Reliable services with global coverage





# Freight Services

- Full range covering international road freight, air freight, sea freight, consolidation, customs clearance, transportation & forwarding
- Global partnership agreements and strong relations with the world's premier carriers ensuring competitive rates and priority access to capacity
- Customised packages with end-to-end services
- Safe delivery to any destination with regular updates throughout the journey
- Preparation of documentation and cargo insurance



Comprehensive  
sea, air and  
consolidation  
services, and  
final clearing &  
forwarding anywhere



# Bunker Fuels



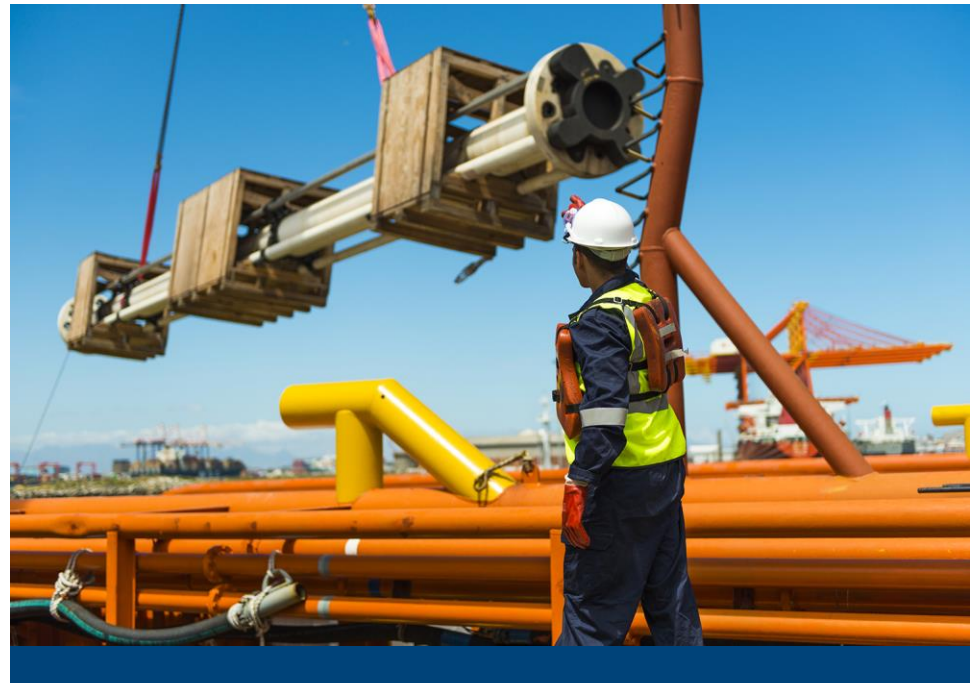
- Proven track record of over 25 years in delivering reliable bunker supplies in major ports and obscure locations worldwide
- Pioneer and leader in alternative fuel supply having embraced LNG bunkering early on
- The only ISO 9001:2015, ISO 14001:2015 and 4500:2018 certified bunker company in the industry. TRACE certified
- Help customers reduce overall bunker expenditure through using strictly vetted suppliers from robust supplier programme, real-time job performance monitoring and customised bunker price assessments
- Strategically located in bunkering hubs, with access to the group's global network for full operational support anywhere





# Project Logistics

- Flexible solutions backed by ship agency, logistics and offshore support capabilities
- Manage any-sized project from single domestic delivery to complex, multi-shipment and multi-modal project
- Preparation of all documentation and clearance formalities for temporary and in-transit cargo shipments
- Strict quality, HSSE and compliance implementation throughout the project life
- Global coverage covering the most challenging and remote locations



Seamless turnkey solutions  
that minimise costs and  
optimise resources



# Marine



- Specialised in bulk liquid, liquefied gas and dry bulk cargo transfers between all types of vessels
- Rental of STS equipment, including primary/secondary fenders, transfer hoses, gaskets and mooring equipment – all tested and inspected to conform to highest industry standards
- Offshore exploration, development and production support, including:
  - anchor handling of lay barges and drilling rigs
  - towing of barges for pipes, structures and equipment
  - transport of supplies and personnel necessary to sustain drilling and production activities

Full suite of support services, rig moving and tug & barge operations



# Offshore Support



- Unrivalled range of services and support packages for rig and vessel lay-up
- Efficient management of multiple port calls
- Single point of contact for all agency and project requirements
- Transport of supplies, equipment and personnel offshore
- Oil & gas supply chain management capabilities
- Expertise in customs procedures for import, export, temporary import, inbound/outbound bonded entry
- Collation and timely submission of all documents including bonds and guarantees
- Standby emergency support
- 24/7 monitoring of latest voyage, regulatory, environmental and operational information







# Serving the Energy Sector

- GAC Greece draws on the GAC Group's experience in key global oil & gas locations to support the East Mediterranean energy sector
- Continuous support from initial exploration to oilfield development
- Full compliance with local, regional and international rules assured by Group policies





# Contact details

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19019 Spata

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Fax: + 30 210 3542372

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# Thank you

[gac.com/greece](http://gac.com/greece)



Delivering your strategy.