

## GAC Norway Cruise Services

#### Complete support at all Norwegian ports

Our understanding of cruise operations and range of support services means you can leave the details of your port call to us and focus on giving your passengers a cruise to remember.

Discover the strength of our resources, expertise and range of integrated services to keep your cruise business moving.



#### GAC Norway has what it takes to take care of your cruise vessels and passengers at every port of call in the country.

As part of the global GAC Group, we go beyond the basics to meet the needs of cruise majors and special interest operators, to tirelessly deliver whatever you need.

We have the reach and resources to create the special experience and memories you want to give your cruise passengers.

#### Alongside

We serve cruise vessels calling at both established ports and emerging destinations. Our local offices work with reputable shore excursion specialists and reliable local suppliers to ensure that all your needs are met.

Our focus is to provide optimal port handling calls whilst interacting closely with you to provide a solution tailored to your needs.

#### World-class

Our emphasis on local knowledge and contacts, planning and efficiency enables us to guide itinerary, marine and nautical specialists and help them design cruises in areas where we provide agency coverage. Planning is crucial for trouble-free cruising. GAC Norway cruise operations focus on advance information for berth reservations, immigration requirements and security recommendations, as well as more near-term arrangements prior to your vessel arriving.

#### Value-added service

By managing multiple port calls through a single point of contact, GAC's Global Hub Agency system helps reduce administration costs.

GAC Marine Logistics (GML) offers cruise operators a seamless single-source, door-todeck global delivery service for ship spares and supplies.

#### Safe and sound

All our operations are in line with the GAC Group's Compliance & Ethics and Health, Safety, Security and Environment (HSSE) requirements.



#### Immigration clearance

Our excellent relationship with all relevant authorities and contacts in the local cruise industry help smooth the way for efficient clearance for passengers and crew. We take care of the details so that your passengers can disembark and enjoy their shoreside experience without delay.



### Fast, efficient and prompt service at every Norwegian port

- Cruise agency
- Husbandry & crew welfare
- Technical spares & reverse logistics solutions
- Itinerary planning advise
- Visa support
- Baggage handling
- Customs service

- Warehousing
- Hull cleaning Medical assistance
- Berth booking management
- Transfers & accommodation
- Bunker fuels
- Supply of provisions/F&B
- Waste management



# Full cruise package with wide range of specialised services



#### About the GAC Group

GAC is a global provider of integrated shipping, logistics and marine services. Emphasising world-class performance, a long-term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help customers achieve their strategic goals. Established since 1956, the privately-owned Group employs over 9,000 people in more than 300 offices worldwide.

#### The GAC Advantage

- Round-the-clock sevice
- Strong local expertise ensuring seamless coordination and efficient management
- Close working relationship with relevant authorities and contacts in the local cruise industry
- Achilles JQS, ISO 9001:2005 and ISO 45001:2018 certified

Outstanding

track-record serving major cruise companies worldwide.

GAC Norway

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