



GBF QHSSSES Policy

1. Our Service

- 1.1. GAC Bunker Fuels DMCC (GBF) QHSSSES Policy relates to the trading and brokering of marine fuels, lubricants, and Liquefied Natural Gas (LNG).
- 1.2. GBF has committed to moving towards and promoting sustainable methods within our operating practices by adopting and undertaking the following United Nations Sustainable Development Goals; Responsible Consumption and Production (12), Climate Action (13), Life Below Water (14), Good Health and Well-Being (3), Gender Equality (5), Affordable and Clean Energy (7), Life on Land (15) and Partnership for the Goals (17)
- 1.3. GBF is ISO 9001:2015, 14001:2015 and 45001:2018 certified. We implement and maintain a measurable and continual programme of improvements to our QHSSSES policy and procedures in accordance with these international standards. We take a preventative action approach to the activities performed by adopting ISO 31000:2018 Risk Management Guidelines for continuous improvement and therefore, eliminate risks to people, procedures, property and the environment.
- 1.4. At GBF, we are committed to continual improvement through our integrated Management System by:
 - 1.4.1. Integrating subsidiaries of GAC Group to gain competitive advantage and provide integrated solutions to customers;
 - 1.4.2. Enhancing customer satisfaction as we strive for operational excellence using approved suppliers;
 - 1.4.3. Promising to reduce our carbon footprint year on year to create a more long-term sustainable business in the future.
 - 1.4.4. Pledging to achieve an effective Quality, Health, Safety, Security, Environmental and Sustainable (QHSSSES) system by complying with all applicable requirements including a commitment to prevention of injury and ill health;
 - 1.4.5. Providing employees, customers, suppliers, visitors and stakeholders with all the necessary documented information, instructions and training to mitigate personal injuries, as well as encouraging a preventative culture by increasing competence of our human resource through education;
 - 1.4.6. Developing sustainable relationships through mutual respect, ensuring that everyone's needs are met and working with partners that make processes more manageable;

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- 1.4.7. Protecting the environment, including prevention of pollution and other specific commitments relevant to the context of the organisation;
- 1.4.8. Protecting the security of employees, customers, suppliers, visitors and stakeholders should a workplace emergency arise;
- 1.4.9. Pledging to satisfy all applicable legal and other requirements and fulfil our compliance obligations;
- 1.4.10. Ensuring our employees have the necessary skills and involvement essential for understanding and fulfilling the needs of GBF and our interested parties;
- 1.4.11. Consulting and engaging workers and, where they exist, workers' representatives;
- 1.4.12. Utilising new technologies; and
- 1.4.13. Ensuring global connectivity with the team using additional technological applications.

2. Our Commitment

2.1. To achieve the above, GBF management and staff are committed to:

- 2.1.1. Driving continual improvement and innovation based on efficient business processes, well-defined measurements and best practices by eliminating risks and identifying opportunities to ensure stakeholder satisfaction;
- 2.1.2. Constantly innovating and improving in every aspect to provide excellent customer service;
- 2.1.3. Reducing our environmental impact from our business operations, helping to slow down climate change;
- 2.1.4. Ensuring best practice when dealing with all categories of suppliers by managing and minimising waste so that adverse environmental impact is reduced to an acceptable minimum;
- 2.1.5. Protecting our employees, customers, stakeholders, suppliers and the wider population to the requirements within our QHSSSES Management System;
- 2.1.6. Engaging in recycling activities to reduce and minimise waste to conserve resources, as well as to avoid land and water pollution;
- 2.1.7. Incorporating QHSSSES performance into our employee appraisal system to encourage and ensure GBF-wide competence, ownership and participation;

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- 2.1.8. Continually raise awareness and communicate any QHSSES amendments or additions to our employees;
- 2.1.9. Setting key performance indicators to measure and evaluate the success of our QHSSES Management System;
- 2.1.10. Maintaining the effectiveness of our QHSSES Policy, objectives and procedures through systematic monitoring and our internal audit process;
- 2.1.11. Taking appropriate action based on constructive internal and external feedback; and
- 2.1.12. Communicating our policies, procedures, best practices, and knowledge throughout GBF.

3. GBF Standard

- 3.1. GBF stands for 'quality enhanced customer satisfaction', which is maintained through the effective application of our QHSSES Management System and GAC's QHSSE framework.
- 3.2. We have a consistent track record of maintaining our QHSSES standard.

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