



Delivering your strategy.

Quality Policy

Our Service

GAC is a global service organisation dedicated to consistently providing efficient and competitively priced Shipping, Logistics and Marine services at the highest levels of quality, safety and compliance through world-class leadership, continual improvement, employee development, recognition and social responsibility.

Our Commitment

To achieve the above, GAC Management is committed to:

- Comply with applicable statutory and regulatory requirements.
- Satisfy customer and all other contractual requirements.
- Maintain focus on enhancing customer satisfaction.
- Establish quality objectives at relevant levels and functions within the organisation.
- Monitor, review and analyse the quality objectives at planned intervals.
- Continually strive to improve the GAC Quality Management System to ensure its effectiveness.
- Take appropriate action based on constructive internal and external feedback.
- Ensure that the resources needed to develop, implement and improve the Quality Management System are available, including; training, support and encouragement.
- Promote the use of a process approach and risk-based thinking.
- Develop and maintain first class relationships with suppliers that share GAC's quality, safety, compliance and ethics values.

Our Standard

Through the effective application of the Quality Management System, GAC aims to achieve a high degree of customer value and satisfaction in the services it delivers.



A handwritten signature in blue ink, appearing to read 'Bengt Ekstrand', written in a cursive style.

Bengt Ekstrand, Group President
November 2020

This policy will be reviewed annually by top management and, where deemed necessary, amended and re-issued.