## IMPORTANT UPDATE



06 April 2020

Dear Customer,

We are pleased to inform you that there will be an increase in our cargo frequency/capacity to/from London Heathrow Airport from Tuesday, 07 April 2020.

In addition to our two weekly freighters, we will be operating a further flight on days 2, 4, 5 and 7 as detailed below:

EK029 07Apr20-30Apr20 DXB dep 0940 LHR arr 1425 77WR EK030 07Apr20-30Apr20 LHR dep 1650 DXB arr 0245+1

As a reminder, we list our freighter frequency for ease of reference:

From 30th March 2020 | Four weekly Passenger Freighter flights to and from MEL From 31st March 2020 | Daily Passenger Freighter flights to and from BLR, BOM, COK, DEL, MAA, HYD and TRV

With effect from 09 April 2020, a Covid-19 surcharge will be introduced by our handling agent, dnata, which will be an additional 4p/kg £8 minimum. This will apply to all import and export cargo/mail handled at all dnata UK stations. Please see the attached letter from dnata's Chief Commercial Officer.

We thank you for your ongoing support during these very challenging times.

Emirates SkyCargo